

Terms and Conditions Camping La Nozillière

1. Reservations

Camping La Nozillière only takes reservations made by people of 18 years and older.

Camping La Nozillière reserves the right to refuse reservations at all times, without any statement of reason.

Camping La Nozillière will confirm the request for reservation within 24 hours after receipt by email. In addition, you will receive a pro forma invoice containing a request to make a down payment (see '7. Payment' for terms of payment). You need to check the confirmation of the reservation and the pro forma invoice directly after receipt for errors or discrepancies. Any (assumed) errors or discrepancies should always be KENBAAR GEMAAKT by e-mail or telephone within 10 days after the date of receipt of the confirmation and invoice and in any case before the commencement of your stay. In case you have not received a written confirmation within 24 hours after the reservation was made, you need to contact Camping La Nozillière.

Applying to safari tents and the gite: in the high-season, a week is from Saturday (3pm) tot Saturday (10am) and only reservations of 1 week or multiple full weeks are possible. Outside the high-season other days of arrival and leave are possible. Also, reservations of less than a full week are possible in that period. (See for further information '10. Arrival and leave'.)

Reservations made before 1 September with an arrival date in the next calendar year may be cancelled by Camping La Nozillière before 31 August if there is a reason for that due to new developments since the reservation date.

In those cases, Camping La Nozillière will provide you with alternative locations for the chosen date or will refund your full down payment.

2. Reservations by groups

Special conditions may apply to, among other things, accompaniment or supervision, while purpose and size of a group may in some cases lead to not accepting a reservation.

3. Price

Prices that are communicated by Camping La Nozillière through various channels (including the website) are non-binding and Camping La Nozillière reserves the right to change these prices. Prices are those that apply at the time of reservation. The price mentioned on the invoice is binding. Discounts or special offers cannot be invoked after the invoice has been sent by Camping La Nozillière. There are no administrative expenses involved in making a reservation.

The current prices for renting an accommodation at Camping La Nozillière, as well as the costs that are not included in these prices, can be found on Camping La Nozillière's website.

4. Rent of safari tents, gite or camping spot

The rental price of a safari tent includes:

- Rent of the safari tent and the ground it is placed on
- Electricity (normal use)
- Water
- Use of and access to the terrain of Camping La Nozillière
- Use of the sanitary building, including all facilities that are free of charge and excluding all facilities that need to be paid for (see the website of Camping La Nozillière)
- Bed linen, bath linen and kitchen linen
- Baby bed and baby chair (only available on request)
- Use of various facilities as indicated on the website of Camping La Nozillière

- VAT

The rental price of the gite includes:

- Rent of the gite
- Electricity (normal use)
- Water
- Use of and access to the terrain of Camping La Nozillière
- Bed linen, bath linen and kitchen linen
- Baby bed and baby chair (only available on request)
- Use of various facilities as indicated on the website of Camping La Nozillière
- VAT

The rental price of a camping spot (to be used for tent, caravan or camper) includes:

- Rent of the camping spot (for two people; an extra fee is charged for each additional person)
- Electricity (normal use)
- Water
- Use of and access to the terrain of Camping La Nozillière
- Use of the sanitary building, including all facilities that are free of charge and excluding all facilities that need to be paid for (see the website of Camping La Nozillière)
- Use of various facilities as indicated on the website of Camping La Nozillière
- VAT

Not included in the rental price of the various accommodations at Camping La Nozillière are, among other things:

- The stay of dogs and other pets

- The price of the mandatory end cleaning (only applicable for safari tents and the gite)
- Tourist taxes and environmental taxes

5. Tourist taxes and environmental taxes

Rental prices for safari tents, gite, and camping spots (tent/caravan and camper) do not include tourist taxes and environmental taxes.

The rates of these taxes may vary due to changes in laws or directives of authorities.

For guests of Camping La Nozillière the tax rates at the time of the confirmation of their reservations apply. People under 18 years are exempt from tourist taxes.

6. Pets

It is allowed to take your pets to Camping La Nozillière. An additional fee will be charged for this.

Pets need to be kept on a lead at all times and should cause any inconvenience at all for other guests of Camping La Nozillière. In case of violations of these rules, Camping La Nozillière reserves the right to expel the guest and his or her pet(s) from the camping or have them expelled.

Pets should be announced both when making a reservation with and on arrival at Camping La Nozillière.

7. Payment

Applying to safari tents and the gite: after Camping La Nozillière has confirmed your reservation, you will receive a pro forma invoice of which a then applicable percentage as indicated on the website needs to be paid within 14 days after receipt and in any case 7 days before the commencement of your stay as a down payment. The remainder of the invoice

should be paid a month before the commencement of your stay at Camping La Nozillière the latest.

Applying to camping spots: the costs of your stay at Camping La Nozillière will be calculated upon leave and should be paid on location.

In case of untimely or incomplete payment of the billed amount you are in default. In that case, Camping La Nozillière will send you a formal reminder notice to collect the payment. When the payment is still not made within 14 days after the date of the formal reminder notice, Camping La Nozillière is entitled to terminate the agreement one-sidedly by means of sending a letter (by email) to the guest. In that case, you are due 30% of the billed amount to compensate the termination.

8. Changing your reservation

In case you wish to change your reservation after it has been confirmed by Camping La Nozillière, Camping La Nozillière is not required to comply with the desired change. It is the choice of Camping La Nozillière whether or not to accept the desired change. In principle, changes within four weeks upon arrival cannot be allowed.

In case of cancellation, conditions of cancellation apply. (See '9. Cancellations'.)

9. Cancellations

Up to 2 months before the date of arrival it is possible to cancel your reservation at Camping La Nozillière free of charge. In case of cancellation in the period between 2 months and 1 month before the date of arrival, 50% of the total billed amount is due. In case of cancellation in the period between 1 month and 2 weeks before the date of arrival, 75% of the total billed amount is due. In case of cancellation within the period of 2 weeks before arrival, 100% of the total billed amount is due.

10. Arrival and leave

Applying to safari tents and the gite: in the high-season, a week is from Saturday (3pm) tot Saturday (10am) and only reservations of 1 week or multiple full weeks are possible. Outside the high-season other days of arrival and leave are possible. Also, reservations of less than a full week are possible in that period.

In all cases, an arrival time of on the day of arrival from 3pm and a leave time on the day of leave of 10am the latest applies.

Applying to safari tents and the gite: you are required to pay a deposit of € 100 on arrival. This deposit will be refunded at the end of your stay at Camping La Nozillière, after an inspection of your accommodation that results in no deficiencies.

The above does not apply for camping spots (tents/caravans/campers).

11. Domestic Rules

In order to make sure that every guest's stay at Camping La Nozillière will be as pleasantly as possible, all guests need to comply with the rules as noted in the Domestic Rules. The Domestic Rules are available upon request on arrival. The Domestic Rules can be send to you before your stay on Camping La Nozillière upon request.

Any violation of the Domestic Rules may result in expulsion from Camping La Nozillière, without restitution of payments already made.

Camping La Nozillière reserves the right to change the availability and accessability of facilities on the campsite.

We also point you at the possibility of Camping La Nozillière's reserved right to conduct maintenance work during your stay on the terrain or accommodations without guests having the right to any compensation.

12. Force majeure

Force majeure on the side of Camping La Nozillière applies when the agreement between Camping La Nozillière and its guests cannot be fulfilled, fully or partially, temporarily or indefinitely, due to reasons beyond of the will or capacity of Camping La Nozillière, including, among other things, (risk of) war, personnel strikes, blockades, fire, flooding, and other hindrances, outages, or events.

13. Liability

Camping La Nozillière does not accept liability for:

- theft, loss, or damage, of any nature, during or as a result of a stay on our campsite
- the breakdown or shut down of technical equipment and the malfunctioning, outage, or closing down of facilities on our campsite

In addition, it is emphasized that:

- Using the swimming pool at Camping La Nozillière is at your own risk and children need to be supervised by their parents at all times
- The renter and those that accompany him or her are severally liable for all losses and/or damage that occur for Camping La Nozillière and/or any third party as a direct or indirect result of their stay, irrespective if this was caused by their actions or lack thereof as well as by others that are on the terrain of Camping La Nozillière on their account as well as all damages caused by animals and/or goods that are held by them
- In case of incorrect use c.q. incorrect or insufficient care of safari tents, the gite, and camping spots additional (cleaning) costs may be charged and the deposit made on arrival may not be refunded

14. Complaints

In spite of all care taken by Camping La Nozillière it is possible that you have a legitimate complaint. You need to inform the camping owners about this complaint on location and as soon as possible, in order to enable us to remedy things immediately. In case a complaint is

not dealt with to your satisfaction, you will have the opportunity to inform us about the complaint or by written notice or by email 1 month after your leave from Camping La Nozillière at the latest.

15. Day visitors

In principle, it is allowed to receive day visitors during your stay at Camping La Nozillière. Renters are required to announce any visits and visitors need to report themselves to the owners of Camping La Nozillière. A fee of € 4 p.p.p.d. is charged in case of visits.

16. General

Your contract party is Camping La Nozillière, located at L'Âge, 87440 Marval-Milhaguet, France. These Terms and Conditions apply to all reservations, directly or indirectly made with Camping La Nozillière. The contents of all our communications are subject to change.

We are not binded by apparent printing errors or mistakes.